Excelym Solutions Ecosystem :

excelym
NetSuite Services

Excelym.IO
Systems Integration

ExcelymGO
Global Outsourcing

excelym
NetSuite Services

NetSuite Services
Managed Services: Consulting & Support

Excelym provides a complete range of NetSuite services such as consulting & advisory, implementation, customization, integration, and support. Below are the details of our NetSuite Support Packages. Contact us for a free no-obligation quotation on our other NetSuite services.

Option 1 :   Hypercare
"Immediately after Go-Live"

Duration	Minimum Monthly Hours	Hourly Rate
3 months	20 / 40 / 60 hours*	40% less than Option #2 & #3
6 months	20 / 40 / 60 hours*	
12 months	20 / 40 / 60 hours*	

*You decide/ define your own Contract duration (in multiples of 3 months) and monthly minimums (in multiples of 20 hours). The longer the duration and the higher the monthly minimum, the bigger the discounts.

Option 2 : Steady-State
"Once NetSuite and business processes are stable"

Duration	Consumable Hours	Hourly Rate
6 months	50 hours	30% less than Option #3
12 months	100 hours	

*We'll bill you with a non-discounted rate for any excess off your prepaid consumable hours, for the remaining period of your contract term.

Option 3 :   Pay-as-you-Go
"Once processes and systems are mature"

Duration	Terms	Hourly Rate
N/A	As needed; no contract, no minimums	value flexible

ORACLE® NETSUITE
Solution Provider Partner

Excelym is a proud Official NetSuite Partner with years of professional services experience in various industries and across a variety of business challenges.

We are trusted in these key industry verticals:

- Retail: In-Store & eCommerce,
- Manufacturing,
- Professional & Field Services,
- Software, SaaS & Tech,
- Construction & Property Development,
- Property & Facilities Management
- Food & Beverage, and
- Transportation & Logistics.

All support packages also come with periodic reports on issue management performance and other observed trends, on top of tracking your usage consumption. We'll also reach out directly to you quarterly for performance reviews and continuous improvements in our operations. We have trained NetSuite support specialists capable of supporting all Product Areas.